From

The Director General Higher Education, Sec-5, Panchkula, Haryana.

To

The Principals of All Govt. Colleges in the State of Haryana,

Memo No. DHE-010009/7/2021-Coordination-DHE

Date: 25.01.2021

Subject: Regarding Gyan Ganga Project.

Kindly refer to the subject cited above.

During the last few months, we have been trying to engage with students using various digital and virtual tools. Our teacher deserves accolades for keeping a connection with students during there trying times. Lately, it has been observed that many students do not have electronic tools to have an access to teachers and E-content.

The Department of Higher Education, Haryana is pleased to announce a new Toll Free Helpline No. 7419864949 for college students under its project "GYAN GANGA: SAMVAAD WITH TEACHERS". This helpline will provide students an opportunity to interact with the experts of their respective subjects in Arts, Science and Commerce streams.

The responsibility to handle these queries has been given to all the faculty members of government colleges of Haryana. Therefore, you are requested to share this information with your faculty members and convey them to attend the subject specific queries of students telephonically. This telephony facility will be completely confidential, identity and mobile numbers of teachers shall not be revealed to anyone.

Kindly ensure that all the students and faculty of your college have knowledge about this new initiative and encourage them to utilize this service. This service is available between 9Am to 6PM in both languages Hindi and English. For evaluation and monitoring the calls will be recorded. To further elaborate on this project, a meeting with the principals of all Government colleges will be held at 11.00 AM on 27<sup>th</sup> January 2021 through video conferencing. The link of the meeting is

https://itdghe.webex.com/itdghe/j.php?MTID=mbcaaa2af9f d7c2c97fdb282dacde75fc

The meeting number is 1760481266 and the password is 123456.

Deputy Director Coordination, for Director General Higher Education Panchkula, Haryana