

From

Director Higher Education, Haryana  
Sikhsha Sadan, Sector-5 , Panchkula

To

All Principals of Govt. Colleges of Haryana,

Memo No.: 29/6-2018 Co. (2)

Date : 20-11-19

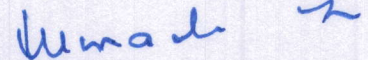
**Subject: Regarding implementation of Issue Management for Colleges.**

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Please refer to the subject cited above.

I have been directed to inform you that Department has developed the Issue Management module for all the Govt. Colleges. This module will help colleges to raise their concerns, pending issues related to various Branches in the Head Office online through College ERP. This will further save time of College Staff for the follow up of various pending works / issues by visiting Head Office.

This module will facilitate real time monitoring of the issues by the heads of branches and also at Director's level. Also this module has facility to update status of task and upload supplement information. Detailed guidelines along with the steps for using the module will be shared separately on your mail. It is also suggested that this module will be used strictly for the official use and no personal grievances should be entered in the module.



Deputy Director Co-ordination,  
For Director Higher Education,  
Haryana