

**OFFICE OF DIRECTOR HIGHER EDUCATION, HARYANA,**  
**PANCHKULA**


**ORDER**

Order No- KW 1/22-2015 Ad(3)

Dated, Panchkula the 25.10.2018

A copy of letter No. 30/CS/2010-1D.G(PF) dated 08.10.2018 received from Under Secretary O/o Additional Principal Secretary to Chief Minister Haryana **“regarding disposal of grievances received on Centralized Public Grievances Redress and Monitoring System (CPGRAMS PG Portal)”** is forwarded to the following for information and necessary action:-

1. All the Principals of Government Colleges in the State.
2. All the Commanding Officers, NCC Units in the State.
3. Registrar, Kurukshetra University, Kurukshetra/Maharishi Dayanand University, Rohtak/Chaudhary Devi Lal University, Sirsa/Bhagat Phool Singh Mahila Vishwavidyalaya, Khanpur Kalan (Sonepat)/Indira Gandhi University, Meerpur (Rewari)/Chaudhary Ranbir Singh University, Jind/Chaudhary Bansi Lal University, Bhiwani.
4. All the Librarians of District Libraries/Sub Divisional Libraries in the State of Haryana / Librarian.

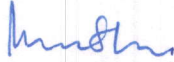
  
Superintendent Administration,  
for Director Higher Education,  
Haryana, Panchkula

Endst. No.- Even

Dated, Panchkula 31-10-18

A copy is forwarded to the following for information and necessary action:-

1. PS/DGHE, Steno/Additional Director Admn.
2. All the HQ Officers and Head of Branches.
3. All the Assistants of Admin Branch.

  
Superintendent Administration,  
for Director Higher Education,  
Haryana, Panchkula

ACS, Higher Edu.

6990 Adm  
16/10/18

No.30/CS/2010-1D.G (PF)  
CHIEF MINISTER OFFICE, HARYANA  
GRIEVANCES REDRESSAL CELL

Dated 08.10.2018

To

All the Administrative to Govt. Haryana.

ACSHB  
9/10/18

Subject: Disposal of grievances received on Centralized Public Grievances Redress and Monitoring System (CPGRAMS PG Portal)

Sir/Madam,

Min.  
12/10/18

For circulation  
in all branches of  
HQA &  
Universities  
15/10

I am directed to address you on the subject cited above and to intimate that it has been decided that all the instructions issued for disposal of grievances received on CM Window

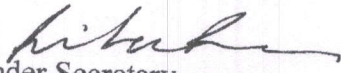
Subd.  
Adm.

Portal will also be applicable for the disposal of grievances are being received on CPGRAMS, PG Portal. In future the monthly review meeting of CPGRAMS will also be held with the review meeting of CM Window Portal.

15/10/18  
17/10/18

It is, therefore, requested to bring it to the notice of your Nodal Officer/all concerned for compliance. The prescribed proforma for the ATR of CM Window Portal will also be used for the disposal of grievances received on CPGRAMS, PG PORTAL.

Yours faithfully,

  
Under Secretary

for Addl. Principal Secretary to Chief Minister Haryana

31/10/18

CS No. 32262 Dated 11/10/18  
O/O ACSHE

DHE & Spl. Secy.  
No. 8307  
Date 15.10.18

19.10.18